



How Team JSL modernized DOL's outdated filing system with EFAST2

WHAT YOU'LL LEARN

- ✓ **How the Jazz Solutions, Inc. (JSL) team modernized a critical government filing system to enhance efficiency and data reliability.**
- ✓ **How manual processes can be streamlined while improving user experience and security in large-scale federal programs.**

THE CHALLENGE

The Employee Retirement Income Security Act (ERISA) Filing Acceptance System (EFAST2) is the U.S. Department of Labor's (DOL) critical web-based platform for processing 1.1 million annual filings that protect the pension and retirement benefits of 150 million Americans. These filings enable oversight by the Employee Benefits Security Administration, Internal Revenue Service, and Pension Benefit Guaranty Corporation, safeguarding \$6 trillion in assets.

EFAST2 faced the challenges typical of legacy systems: burdensome manual processes, security vulnerabilities, and scalability limitations. A modernization effort was essential to provide secure, efficient, and reliable data processing for more than a million annual filings. DOL needed partners capable of leveraging cloud technologies, automating workflows, and implementing advanced security solutions without disrupting ongoing operations.

THE SOLUTION

Team JSL delivered a comprehensive modernization of EFAST2, addressing every aspect of its architecture and functionality:

Modernized Infrastructure: Migrated the system to a FedRAMP-certified AWS Cloud environment, enabling scalability, cost-efficiency, and high availability.

Seamless Identity Management: Integrated secure login solutions, including Okta for single sign-on and Login.gov for public user access, ensuring robust security and ease of use.

Enhanced Automation: Replaced manual processes with automated workflows and middleware solutions, leveraging tools such as Amazon API Gateway and Salesforce for seamless integration and customer relationship management.

Improved Data Accuracy: Reduced errors and enhanced reporting capabilities through advanced monitoring tools like New Relic and PagerDuty.

Streamlined Operations: Provided 24/7 monitoring, disaster recovery support, and capacity planning to ensure uninterrupted service delivery.

CORPORATE INFO & CODES

CLASSIFICATIONS

(a) Small Business
Woman-Owned
Economically Disadvantaged
SWaM (VA)



GSA Contract Vehicles

MAS 47QTCA20D00EA
STARS III 47QTCB21D0418

NAICS

518210 • 541511 • 541512 • 541513 • 541519
• 541611 • 541690 • 561450

SIN54151 GSA Highly Adaptive Cybersecurity Service (HACS)

CAGE 82e52

UEI CB3LFRNLMMM8

Facility Clearance Top Secret for JSL Departments of Defense and Homeland Security Business Units

LEADERSHIP

Gargi Kakarlapudi
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CERTIFICATIONS



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THE IMPACT

The modernization of EFAST2 delivered transformative results:

Increased Efficiency: Automated workflows eliminated repetitive data entry, reducing staff workload and processing times.

Enhanced Security: Integration of modern ICAM solutions and compliance with updated NIST SP 800-53 standards protected sensitive user data.

Improved User Experience: Simplified online filing processes and optimized system performance for end-users, including plan administrators and federal oversight agencies.

Scalability: Cloud-hosted infrastructure provided the agility to handle increasing filing volumes and evolving regulatory needs.

Actionable Insights: Advanced reporting and analytics tools empowered decision-makers with better data accuracy and transparency.

KEY OUTCOMES

- **100% web-based platform, eliminating manual processes and enabling seamless electronic filing for 1.1 million annual transactions**
- **Team JSL has a tested and proven approach to modernizing large-scale government systems**

This partnership allowed DOL to continue safeguarding sensitive information effectively while maintaining the trust and usability that their users expect.

By leveraging Team JSL's proven track record of delivering secure, scalable, and user-centric solutions, we aim to bring transformative value to other agencies seeking to enhance efficiency and public trust.

WHAT THE CLIENT SAID

“*This has been another great year for the EFAST team for the — sometimes far under-recognized — work and dedication of ensuring the system is up and operating to handle the influx of peak filing submissions. Preparing for and then handling peak takes a lot of attention to detail, listening and responding to customer needs, and a level of monitoring responsibility that can be quite stressful. Thank you for all that you do!*”

— Customer Project Lead